

Dear HPD Section 8 Applicants, Participants, and participating owners,

HPD is working closely with the Mayor's Office, U.S. Department of Housing and Urban Development, New York City Department of Health and Mental Hygiene, New York City Emergency Management, and other City, State, and federal partners to closely monitor the Coronavirus (COVID-19) in New York City and how it may impact the safety and well-being of our program participants and employees.

The City, State, and Federal Government have declared a state of emergency in New York City, New York State, and across the nation. Given the current situation, we'd like to share some measures we've taken to help keep you safe, alleviate hardships, and stop the spread of COVID-19.

- Effective Monday, March 16th, we will be closing our Client Services center at 100 Gold Street in Manhattan until at least Monday, March 30th for in person interactions. We will be reevaluating re-opening on an on-going basis.
- HPD will be suspending any subsidy termination actions until further notice.
- All tenant conferences and briefings scheduled will be postponed and rescheduled at a later date.
- Participants experiencing a rent hardship due to a decrease in income may contact HPD via DTRAI@hpd.nyc.gov or by fax at 212-863-5299.
- Owners with questions can contact HPD at DTROS@hpd.nyc.gov or fax at 212-863-8526.
- HPD will automatically provide additional time for anyone with an active voucher. Clients do not need to reach out to HPD for an extension.
- HPD will temporarily suspend non-emergency HQS inspections. If you have a life-threatening condition, please call 311. All hearings for appeal are cancelled until further notice. HPD will continue to pay subsidy until a final determination is made.

We will continue to provide you with updates on COVID-19 as they develop. If you have any questions or concerns, please call 311 and continue to monitor HPD's website for updates at www.nyc.gov/hpd

For more information about COVID-19, visit nyc.gov/coronavirus